Mr Nick Lemon The Forge, High Street Urchfont Devizes SN10 40H

Dear Nick

Your 3 months free Bicycle Insurance is due to expire on 29/06/2021. If you would like to continue cover for your bike, you will need to

We've prepared a renewal quote based on your current policy which will cost £ 70.71 for the year, including our 25% renewal discount*.

This quote is for our Ultimate level of cover, but you will have the option to switch over to our Performance or Essentials cover if they suit your needs better.

WE DON'T AUTO RENEW, SO YOU NEED TO ACT.

Renewing your cover is easy.

- Simply log into the customer area at yellowjersey.co.uk
- Once logged in press "policy options" and then select "renew policy" to review and amend your cover if necessary (If you need to add another bike, we offer a 60% discount and family cover as standard)
- Select which payment option suits you best, and you're done!

POLICIES

Start Date	Expiry Date	Policy	Туре	Status	
27/01/2020 12:00	26/01/2021 12:00	Annual Bicycle	Performance	Renewal Pending	Policy Options
					Make a Claim
					Amend Renewal
					Renew Policy
					View Details
					View Documents

A 5 STAR SERVICE

We took all of our claims in house in 2019, and feedback from customers who have had to claim through us has been exceptional. This is a testament to our dedicated claims team who have been working tirelessly over the past 18 months to bring you the very best claims experience.

If you need to claim on your policy, you will be able to speak to a knowledgeable cyclist who will look to repair or replace your bike as quick as humanly possible through our extensive trade network. If you don't believe us, here's what Jamaall and David had to say after we settled their claims.



Anyone would agree that coming off your bike is traumatic enough. Damage to yourself and your precious road machine. But I definitely have to thank the yellow jersey team for the early responses and genuinely helpful approach to handling my claim. I was quite surprised at how quickly they got back to me and sorted replacement parts etc.

I'd say all cyclists should be on board with this, great service all round and peace of mind.









24 Jan 2021

Great experience

Great experience. Kien handled my claim really well from start to finish. Lots of options were provided for me to replace my stolen bike! Making a claim was completely straightforward as it should be, but is not always the case with insurance companies, would recommend 100%.

PLEASE DON'T FORGET TO READ ALL INFORMATION AND CHECK IT'S CORRECT.

Enclosed in this document is a statement of facts and our terms of business. Our terms of business detail our services as an insurance broker separate to those of the insurer. Please make sure you take extra care when looking at the sections; our service, our product range, the range of insurers used and your responsibilities.

All information about your current policies is available in the customer area. You can log in to your account here.

At Yellow Jersey, we source and arrange products but do not offer advice or make recommendations when arranging your insurance. This policy is suitable for any eligible cyclist wishing to insure their bicycle(s), accessories, additional wheelsets, helmet and clothing against theft and accidental damage, in addition to legal liabilities which may arise out of the use of a bike for periods of up to one year, with the option to renew at the end of the insurance period.

The Ultimate level of cover is suitable for cyclists who want cover for their bikes while racing, while traveling for periods of up to 120 days worldwide, and/or for bicycles worth more than £3000. You must make your own decision as to whether this policy is suitable for your specific needs. It is always a good idea to shop around, but be careful to compare like for like cover.

If you have any questions please send an email to support@yellowjersey.co.uk or call 0333 003 0046, Mon to Fri 9am to 5pm.

Thank you again for choosing Yellow Jersey,

Ryan Georgiades Managing Director

^{*} The renewal discount cannot be used in conjunction with any other discount. We are unable to offer a 25% discount on travel renewals.

STATEMENT OF FACT

The information shown in this document is a record of the information you have provided to us and is the basis of your insurance contract. The information has been used when calculating the price paid and terms applied. Please advise us immediately if any of the information is incorrect.

Period of Insurance 29/06/2021 to 29/06/2022

Reason for Issue Renewal Invite

Policy Level Ultimate

Name Mr Nick Lemon

Address The Forge, High Street

Urchfont Devizes SN10 4QH

Contact Info Email: stephen.lambillion@theplangroup.co.uk

Mobile: 0

Your Date of Birth 21/10/1972

Are you a resident in the UK? Yes

Have you ever been convicted of a criminal offence which you are required to disclose under the Rehabilitation of Offenders Act at the date of this insurance application? No

Please state the number of claims you have made in the last 3 years in relation to any cover you are now requesting:

0

Have you ever had a policy cancelled, voided or renewal refused? No

Bicycle(s) on Cover

No. 1 | Make: GT Stomper Ace 24 | Value: £330 | Type: Hybrid / Flat Bar / Commuter bicycle

ADDITONAL COVER REQUESTED

 $\begin{array}{lll} \mbox{Additional DNA+ Kits} & 0 \\ \mbox{Value of All Fixed Accessories} & \pounds 250 \\ \mbox{Value of Additional Wheelsets} & \pounds 0 \\ \end{array}$

Value of Helmet & Clothing £Not Covered

A current schedule of insurance can be found by logging in into the customer area at yellowjersey.co.uk.