

Mrs Susan Thurston  
Millees Farm  
Longtown  
Carlisle  
CA6 5NE

Dear Susan

Your annual bicycle insurance is due for renewal on 17/06/2021. We've prepared a renewal quote based on your current policy which will cost £371.99 for the year.

This quote includes a 25%\* loyalty discount on your quote. If you were new to us today, it would cost you [insert undiscounted quote]. **Please note that this discount will also expire on [CoverStartDate].**

If you've been lucky enough to add to your fleet this year, you can add this to your policy at renewal and get 60% off that too. Remember that you are able to log in and adjust your policy all year round too.

## WE DON'T AUTO RENEW, SO YOU NEED TO ACT

### Renewing your cover is easy.

1. Simply [use this link](#) to log into your account
2. Once logged in click "policy options" and then select "renew policy" to review and amend your cover if necessary (If you need to add another bike, we offer a 60% multi-bike discount and family cover as standard)
3. Select which payment option suits you best, and you're done

## POLICIES

Start Date	Expiry Date	Policy	Type	Status	
27/01/2020 12:00	26/01/2021 12:00	Annual Bicycle	Performance	Renewal Pending	<div><p>Policy Options ▾</p><p>Make a Claim</p><p>Amend Renewal</p><p><b>Renew Policy</b></p><p>View Details</p><p>View Documents</p></div>

## A 5 STAR SERVICE

We took all of our claims in house in 2019, and feedback from customers who have had to claim through us has been exceptional. This is a testament to our dedicated claims team who have been working tirelessly over the past 18 months to bring you the very best claims experience.

If you need to claim on your policy, you will be able to speak to a knowledgeable cyclist who will look to repair or replace your bike as quick as humanly possible through our extensive trade network. If you don't believe us, here's what Jamaall and David had to say after we settled their claims.





Jamaall Jackman  
2 reviews GB



Updated 8 Oct 2020

## Great Service

Anyone would agree that coming off your bike is traumatic enough. Damage to yourself and your precious road machine. But I definitely have to thank the yellow jersey team for the early responses and genuinely helpful approach to handling my claim. I was quite surprised at how quickly they got back to me and sorted replacement parts etc.

I'd say all cyclists should be on board with this, great service all round and peace of mind.



And remember, that claiming on your policy will **not** affect your renewal price the following year.

## PLEASE DON'T FORGET TO READ ALL INFORMATION AND CHECK IT'S CORRECT

Enclosed in this document is a **S**statement of **F**facts and our **T**terms of **B**business. If you would like printed versions of your documents, they are available on request free of charge. Our Terms of Business detail our services as an insurance broker separate to those of the insurer. Please make sure you take extra care when looking at the sections; our service, our product range, the range of insurers used and your responsibilities.

For future reference, all information is available within the customer area of our website, where you can make changes to your policy and personal information. You can log in to your account [here](#).

## THE LEGAL BIT

At Yellow Jersey, we source and arrange products but do not offer advice or make recommendations when arranging your insurance. This policy is suitable for any eligible cyclist wishing to insure their bicycle(s), accessories, additional wheelsets, helmet and clothing against theft and accidental damage, in addition to legal liabilities which may arise out of the use of a bike, for the period of one year, with the option to renew at the end of the insurance period.

The Ultimate level of cover is suitable for cyclists who want cover for their bikes while racing, while traveling for periods of up to 120 days worldwide, and/or for bicycles worth more than £3000. You must make your own decision as to whether this policy is suitable for your specific needs.

Last year your total annual or annualised premium\*\* was £370.31. Please note, if you adjusted your policy last year, your renewal will be taking into account any adjustments made.

## QUESTIONS

If you have any questions please send an email to support@yellowjersey.co.uk or call 0333 003 0046, Mon to Fri 9am to 5pm.

Thank you again for choosing Yellow Jersey,

Ryan Georgiades  
Managing Director

\*The renewal discount cannot be used in conjunction with any other discount.

\*\*An annualised premium includes any adjustments you may have made during the year. For example; if the annual premium at the start of a policy was £300, but six months in a second bike was added, there would be an additional premium of £50. This represents an annual equivalent cost of £100. The total amount paid for last year's Insurance in the example was £350. The total annualised premium for the example is £400.



## STATEMENT OF FACT

The information shown in this document is a record of the information you have provided to us and is the basis of your insurance contract. The information has been used when calculating the price paid and terms applied. Please advise us immediately if any of the information is incorrect.

<b>Period of Insurance</b>	17/06/2021 to 17/06/2022
<b>Reason for Issue</b>	Renewal Invite
<b>Policy Level</b>	Ultimate
<b>Name</b>	Mrs Susan Thurston
<b>Address</b>	Millees Farm Longtown Carlisle CA6 5NE
<b>Contact Info</b>	Email: deleted@planinsurance.co.uk Mobile: 0
<b>Your Date of Birth</b>	05/01/1959
<b>Are you a resident in the UK?</b>	Yes
<b>Have you ever been convicted of a criminal offence which you are required to disclose under the Rehabilitation of Offenders Act at the date of this insurance application?</b>	No
<b>Please state the number of claims you have made in the last 3 years in relation to any cover you are now requesting:</b>	0
<b>Have you ever had a policy cancelled, voided or renewal refused?</b>	No

### Bicycle(s) on Cover

No. 1 | Make: Moustache Race 5 Samedi 27/9 | Value: £3800 | Type: Electric bicycle

No. 2 | Make: Moustache Race 5 Samedi 27/9 | Value: £3800 | Type: Electric bicycle

### ADDITIONAL COVER REQUESTED

Additional DNA+ Kits	0
Value of All Fixed Accessories	£250
Value of Additional Wheelsets	£0
Value of Helmet & Clothing	££250

A current schedule of insurance can be found by logging in into the customer area at [yellowjersey.co.uk](https://yellowjersey.co.uk), [login here](#).

