

Mrs Diana Jenner  
Lee Cottage  
Coryton  
Okehampton  
EX20 4PE

Dear Diana

Your 1 month free Bicycle Insurance from Electric Rider is due to expire on 02/06/2021. If you would like to continue cover for your bike, you will need to renew.

We've prepared a renewal quote based on your current policy which will cost **£96.73** for the year, including our 25% renewal discount\*.

This quote is for our Essentials level of cover, but you will have the option to switch over to our Performance or Ultimate cover if they suit your needs better.

## WE DON'T AUTO RENEW, SO YOU NEED TO ACT.

### Renewing your cover is easy.

1. Simply log into the customer area at yellowjersey.co.uk
2. Once logged in press "policy options" and then select "renew policy" to review and amend your cover if necessary (If you need to add another bike, we offer a 60% discount and family cover as standard)
3. Select which payment option suits you best, and you're done!

## POLICIES

Start Date	Expiry Date	Policy	Type	Status	
27/01/2020 12:00	26/01/2021 12:00	Annual Bicycle	Performance	Renewal Pending	<div><a href="#">Policy Options</a><ul style="list-style-type: none"><li><a href="#">Make a Claim</a></li><li><a href="#">Amend Renewal</a></li><li><a href="#">Renew Policy</a></li><li><a href="#">View Details</a></li><li><a href="#">View Documents</a></li></ul></div>

## A 5 STAR SERVICE

We took all of our claims in house in 2019, and feedback from customers who have had to claim through us has been exceptional. This is a testament to our dedicated claims team who have been working tirelessly over the past 18 months to bring you the very best claims experience.

If you need to claim on your policy, you will be able to speak to a knowledgeable cyclist who will look to repair or replace your bike as quick as humanly possible through our extensive trade network. If you don't believe us, here's what Jamaall and David had to say after we settled their claims.



★★★★★ Invited

Updated 8 Oct 2020

### Great Service

Anyone would agree that coming off your bike is traumatic enough. Damage to yourself and your precious road machine. But I definitely have to thank the yellow jersey team for the early responses and genuinely helpful approach to handling my claim. I was quite surprised at how quickly they got back to me and sorted replacement parts etc.

I'd say all cyclists should be on board with this, great service all round and peace of mind.



 David Ledger  
1 review GB

★★★★★ Invited

24 Jan 2021

### Great experience

Great experience. Kien handled my claim really well from start to finish. Lots of options were provided for me to replace my stolen bike! Making a claim was completely straightforward as it should be, but is not always the case with insurance companies, would recommend 100%.

## PLEASE DON'T FORGET TO READ ALL INFORMATION AND CHECK IT'S CORRECT.

Enclosed in this document is a statement of facts and our terms of business. Our terms of business detail our services as an insurance broker separate to those of the insurer. Please make sure you take extra care when looking at the sections; our service, our product range, the range of insurers used and your responsibilities.

All information about your current policies is available in the customer area. You can log in to your account [here](#).

### The legal bit

At Yellow Jersey, we source and arrange products but do not offer advice or make recommendations when arranging your insurance. This policy is suitable for any eligible cyclist wishing to insure their bicycle(s), accessories, additional wheelsets, helmet and clothing against theft and accidental damage, in addition to legal liabilities which may arise out of the use of a bike for periods of up to one year, with the option to renew at the end of the insurance period.

The Essentials level of cover is suitable for cyclists who want cover for their bikes while cycling in the UK. You must make your own decision as to whether this policy is suitable for your specific needs. It is always a good idea to shop around, but be careful to compare like for like cover.

### Questions

If you have any questions please send an email to [support@yellowjersey.co.uk](mailto:support@yellowjersey.co.uk) or call 0333 003 0046, Mon to Fri 9am to 5pm.

Thank you again for choosing Yellow Jersey,



Ryan Georgiades  
Managing Director

\* The renewal discount cannot be used in conjunction with any other discount. We are unable to offer a 25% discount on travel renewals.

# STATEMENT OF FACT

The information shown in this document is a record of the information you have provided to us and is the basis of your insurance contract. The information has been used when calculating the price paid and terms applied. Please advise us immediately if any of the information is incorrect.

**Period of Insurance** 02/06/2021 to 02/06/2022  
**Reason for Issue** Renewal Invite  
**Policy Level** Essentials  
**Name** Mrs Diana Jenner  
**Address** Lee Cottage  
Coryton  
Okehampton  
EX20 4PE  
**Contact Info** Email: deleted@planinsurance.co.uk  
Mobile: 0  
**Your Date of Birth** 26/11/1965

**Are you a resident in the UK?** Yes

**Have you ever been convicted of a criminal offence which you are required to disclose under the Rehabilitation of Offenders Act at the date of this insurance application?** No

**Including myself, no family members covered under this policy have been declared bankrupt or had any County Court Judgements made against them in the last five years?** No

**Please state the number of claims you have made in the last 3 years in relation to any cover you are now requesting:**  
0

**Have you ever had a policy cancelled, voided or renewal refused?** No

## Bicycle(s) on Cover

No. 1 | Make: Rooboy chic | Value: £1500 | Type: Electric bicycle

## ADDITIONAL COVER REQUESTED

Additional DNA+ Kits	0
Value of All Fixed Accessories	£250
Value of Additional Wheelsets	£0
Value of Helmet & Clothing	Not Covered

A current schedule of insurance can be found by logging in into the customer area at [yellowjersey.co.uk](http://yellowjersey.co.uk).