Mrs Louise Hallam 1 Old Gardens Close Tunbridge Wells TN2 5ND

#### Dear Louise

Your annual bicycle insurance is due for renewal on 28/05/2020. We've prepared a renewal quote based on your current policy which will cost £219.83 for the year. Renewing customers pay 25% less than new customers $^*$ . But hurry, this discount will expire when the renewal date passes.

Due to the increasing cost of repairs, claims frequency and inflation, our new business rates have increased since you purchased your current policy. However, as a renewing customer, you benefit from our 25% discount on the premium that is charged to new

# WE DON'T AUTO RENEW, SO YOU NEED TO ACT.

## Renewing your cover is easy.

- 1. Simply log into the customer area at yellowjersey.co.uk
- Once logged in click "renew" to review and amend your cover if necessary (If you need to add another bike, we still offer a 60% multi-bike discount and family cover as standard).
- Select which payment option suits you best, and you're done!

## PLEASE DON'T FORGET TO READ ALL INFORMATION AND CHECK IT'S CORRECT.

Enclosed in this document is a statement of facts and our terms of business. Our terms of business detail our services as an insurance broker separate to those of the insurer. Please make sure you take extra care when looking at the sections; our service, our product range, the range of insurers used and your responsibilities.

All information about your current policy is available within the customer area at yellowjersey.co.uk, where you can also add bicycles or make changes to your policy right up to the renewal date.

# The legal bit

At Yellow Jersey, we source and arrange products but do not offer advice or make recommendations when arranging your insurance. This policy is suitable for any eligible cyclist wishing to insure their bicycle(s), accessories, additional wheelsets, helmet and clothing against theft and accidental damage, in addition to legal liabilities which may arise out of the use of a bike, for the period of one year, with the option to renew at the end of the insurance period.

The Performance level of cover is suitable for cyclists who want cover for their bikes while riding or taking part in sportives, while traveling for periods of up to 30 days within Europe, and / or for bicycles worth £3000 or less. This cover excludes claims which occur while racing, while traveling outside of Europe, for single trips exceeding 30 days, and for bikes worth more than £3000. You must make your own decision as to whether this policy is suitable for your specific needs.

Last year your total annual or annualised premium\*\* was £230.38.

## Questions

If you have any questions please send an email to support@yellowjersey.co.uk or call 0333 003 0046, Mon to Fri 9am to 5.30pm.

Thank you again for choosing Yellow Jersey,

Ryan Georgiades Managing Director

<sup>\*</sup>The renewal discount cannot be used in conjunction with any other discount.

\*\*An annualised premium includes any adjustments you may have made during the year. For example; if the annual premium at the start of a policy was £300, but six months in a second bike was added, there would be an additional premium of £50. This represents an annual equivalent cost of £100. The total amount paid for last year's Insurance in the example was £350. The total annualised premium for the example is £400.

# STATEMENT OF FACT

The information shown in this document is a record of the information you have provided to us and is the basis of your insurance contract. The information has been used when calculating the price paid and terms applied. Please advise us immediately if any of the information is incorrect.

**Period of Insurance** 28/05/2020 to 28/05/2021

Reason for Issue Renewal Invite

Policy Level Performance

Name Mrs Louise Hallam

Address 1 Old Gardens Close

Tunbridge Wells

TN2 5ND

Contact Info Email: deleted@planinsurance.co.uk

Mobile: 0

Your Date of Birth 04/11/1960

Are you a resident in the UK? Yes

Have you ever been convicted of a criminal offence which you are required to disclose under the Rehabilitation of Offenders Act at the date of this insurance application? No

Please state the number of claims you have made in the last 3 years in relation to any cover you are now requesting:

Have you ever had a policy cancelled, voided or renewal refused? No

#### Bicycle(s) on Cover

No. 1 | Make: Gazelle Grenoble | Value: £2649 | Type: Electric bicycle

No. 2 | Make: Scott Sub Sport | Value: £2611 | Type: Electric bicycle

### ADDITONAL COVER REQUESTED

Additional DNA+ Kits 0
Value of All Fixed Accessories £250
Value of Additional Wheelsets £0
Value of Helmet & Clothing £0

A current schedule of insurance can be found by logging in into the customer area at yellowjersey.co.uk.